

# **VILLA LA FIORITA**

## **GENERAL CONDITIONS OF LETTING**

### **1) ARRIVAL AND DEPARTURE TIME**

Arrival on Saturday: check-in between 6,00 pm and 8,00 pm

Departure on Saturday: check-out between 8,00 am and 10,00 am

The owner has to be informed six days in advance in case of change of time or date of arrival by e-mail to [villa@lafiorita.tuscany.it](mailto:villa@lafiorita.tuscany.it) or calling mobile ph. n. +393351210363.

Customers are required to comply with the time of departure to allow the staff to arrange the house for next guests.

### **2) ARRIVAL CONDITIONS**

The owner will be provided with the confirmation of reservation together with passport or identity card, that is necessary to record the presence as requested by law.

Guests are required to visit the house arrangement and will be informed about electrical household and external area.

### **3) FINAL PAYMENT AND SECURITY DEPOSIT**

Guests have to pay the owner the settlement ( 80%) of total price ( except customers sent by the Agency) and leave a security deposit in Euro whose amount is indicated in the price-list.

The security deposit will be refunded at the departure with possible deductions in case of damages or additional expenses not included in the lease price.

In case of departure earlier than expected or at night absence of the owner, the latter is authorized to return the security deposit with post-office.

### **4) NUMBER OF PEOPLE AND PET**

Only people indicated in the confirming form or with following communication are allowed to stay in the house. The number of people, both adults and children, is to be that indicated on Internet or communicated by the Agency, except for one baby under three. In this case the owner should be informed in time as to prepare a little extra-bed with an additional cost of Euro 150,00 per week- Any change of people isn't allowed during the week.

When our guests take pets with them, they have to provide for their sleep a rug for the night. They are responsible for their behaviour inside and outside the house. They must not allow their pets to do their business inside the house as bad smells are difficult to eliminate. In the external area our guests should avoid wash them immediately in case of animal relieving.

### **5) NOISE AND HOUSE CLEANING**

The villa is situated in a beautiful countryside near two other buildings; as the place is very quiet guests are required not make noise.

Guests have to keep the house clean and tidy even if they will be asked to pay for final cleaning up.

They could ask for a cleaner for daily cleaning or for intermediate Saturday at present cost paid directly to the owner.

The payment for final cleaning does not include the cleaning of the kitchen, which has to be cleaned after each use.

The dust-bin will be emptied in a large dumpster in the street.

### **6) EXTERNAL MAINTENANCE AND ENERGY SYSTEM**

The owner will have run Wednesday of the villa for the necessary works of maintenance of garden, swimming-pool, technology-rooms, ecc..

Guests have to comply with the rules and laws as regards water and electricity: they mustn't use water for car-washing.

The electric systems are protected by security switch: the external light is automatic on/off and doesn't have to be checked.

To avoid damages to systems and people all personal appliances should have European Certifications.